



VersiCare Group SMS Privacy Policy

At VersiCare Group, we prioritize your privacy and aim to offer helpful, convenient communication options. Our SMS (text messaging) system is designed to support customer care — giving you another way to get answers and updates about your services.

100% Optional Participation

All SMS communication from VersiCare Group is **completely optional**. You will only receive text messages if you **choose to opt in**. You are not required to provide your mobile number or agree to receive SMS in order to use any VersiCare Group services.

Purpose of SMS Messages

When you **optionally opt in**, VersiCare Group may send you SMS messages to:

- Confirm or remind you about appointments
- Provide service updates
- Answer care questions
- Communicate urgent information
- Follow up on support inquiries

These messages are solely intended to improve your care experience and make communication easier.

Privacy and Data Sharing

Your privacy is important to us. **No mobile numbers, SMS opt-in data, or message content will ever be shared with third parties** for marketing or promotional purposes. We only use your mobile number for communication with VersiCare Group staff and systems.

VERSICARE GROUP



Message Frequency and Charges

Message frequency may vary depending on your engagement with our services. Standard **message and data rates may apply** according to your mobile carrier plan.

Opt-Out Option

You may **opt out at any time** by replying “**STOP**” to any text message from VersiCare Group. After opting out, you will no longer receive SMS messages unless you choose to opt back in again.

Support and Questions

If you have any questions or need assistance with SMS communication, feel free to contact us:

 **Phone:** 248-919-2660

 **Email:** techsupport@versicaregroup.com